

Black River-Matheson
2012 Municipal Performance Measurement Programs Results

| | 2011 | 2012 |
|---|----------|----------|
| Local Government | | |
| Operating costs for governance and corporate management as a percentage of total municipal operating costs | 10.5% | 10.3% |
| Total costs for governance and corporate management as a percentage of total municipal costs | 9.7% | 9.5% |
| Fire Services | | |
| Operating costs for fire services per \$1,000 of assessment | \$1.43 | \$1.25 |
| Total costs for fire services per \$1,000 of assessment | \$1.77 | \$1.57 |
| Number of residential structural fires per 1,000 households | 8 | 4 |
| Police Services | | |
| Operating costs for police services per household | \$359.67 | \$254.74 |
| Total costs for police services per person | \$216.91 | \$254.74 |
| Violent crime rate per 1,000 persons | 7 | 5 |
| Property crime rate per 1,000 persons | 24 | 19 |
| Total crime rate per 1,000 persons (Criminal Code Offences excluding traffic) | 5 | 17 |
| Number of youths charged per 1,000 youths | 8 | 9 |
| Building Services | | |
| Operating costs for building permits and inspections services per \$1,000 of construction activity (based on permits issued) | | |
| Total costs for building permits and inspections services per \$1,000 on construction activity (based on permits issued) | | |
| Median number of days to review a complete building permit application and issue a permit or not issue a permit and provide all reasons for refusal | | |
| Houses (houses not exceeding 3 storeys/600 sq. m.) | 5 | 5 |
| Small buildings (small commercial/industrial not exceeding 3 storeys/600 sq. m.) | 5 | 5 |
| Large buildings (large residential/commercial/industrial/institutional) | 6 | 6 |
| Complex buildings (post disaster buildings) | 9 | 9 |

Transportation

Operating costs for roads per lane kilometre \$1,506.71 \$1,426.86

Total costs for roads per lane kilometre \$1,916.42 \$1,703.98

Operating costs for winter maintenance of roadways
per lane kilometre maintained in winter \$274.92 \$305.45

Total costs for winter maintenance of roadways
per lane kilometre maintained in winter \$274.92 \$305.46

Percentage of paved lane kilometre where the
condition is rated as good to very good 51.0%

Percentage of winter events where the response
met or exceeded locally determined municipal
service levels for road maintenance 95.8%

Wastewater (Sewage)

Operating costs the collection, treatment and disposal of
wastewater per kilometre of wastewater main \$21,210.86 \$18,207.71

Total costs the collection, treatment and disposal of
of wastewater per kilometre of wastewater main \$26,849.50 \$21,029.21

Number of wastewater main backups per 100
kilometres of wastewater main in a year 0

Percentage of wastewater estimated to have
by-passed treatment 0

Drinking Water

Operating costs for the treatment and distribution
of drinking water per kilometre of water
distribution pipe \$17,954.06 \$20,820.67

Operating costs for the treatment and distribution
of drinking water per kilometre of water
distribution pipe \$17,954.06 \$23,012.17

Weighted number of days when a boil water
advisory issued by the Medical Officer of Health,
applicable to a municipal water supply, was in
effect 0.013 0.004

Number of water main breaks per 100 kilometres
of water distribution pipe in a year 5.6

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| Solid Waste Management (Garbage) | | |
| Operating costs for garbage collection per household | \$78.49 | \$71.47 |
| Total costs for garbage collection per household | \$78.49 | \$71.47 |
| Operating costs for garbage disposal per household | \$107.52 | \$205.18 |
| Total operating costs for garbage disposal per household | \$107.52 | \$205.18 |
| Number of complaints for solid waste management per household | 2 | 48 |
| Total number of solid waste management sites owned by the municipality with a Ministry of Environment Certificate of Approval | 5 | 5 |
| Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipality owned solid waste management facility by facility | 0 | 0 |
| Percentage of residential solid waste diverted for recycling (based on combined) | | |
| Parks and Recreation | | |
| Operating costs for parks per person | \$7.45 | \$7.22 |
| Total costs for parks per person | \$7.45 | \$7.22 |
| Operating costs for recreation programs per person | \$20.95 | \$22.03 |
| Total costs for recreation programs per person | \$20.95 | \$22.03 |
| Operating costs for recreation facilities per person | \$65.51 | \$64.03 |
| Total costs for recreation facilities per person | \$104.76 | \$95.45 |
| Operating costs for parks, recreation programs and recreation facilities per person | \$93.91 | \$93.28 |
| Total costs for recreation programs and recreation facilities per person | \$133.16 | \$124.70 |
| Total kilometres of trails per 1,000 persons | 1.25 | 1.25 |
| Hectaries of open space per 1,000 persons | 7.1 | 7.1 |
| Total participants hours for recreation programs per 1,000 persons | | |
| Square metres of indoor recreation facilities | 2,164 | 2 |

| | | |
|---|---------|---------|
| Square metre of indoor recreation facility space per 1,000 persons | 903 | 903 |
| Square metres of outdoor recreation facility space | 3,500 | 3,500 |
| Square metres of outdoor recreation facility space per 1,000 persons | 1,461 | 1,461 |
| Libraries | | |
| Operating costs for libraries per person | \$34.69 | \$31.73 |
| Total costs for library services per person | \$34.69 | \$32.91 |
| Operating costs for library per use | \$19.03 | \$7.40 |
| Total costs for library services per use | \$19.03 | \$7.68 |
| Library uses per person | 1.8 | 4.3 |
| Electronic library uses as a percentage of total library uses | 28% | 14.4% |
| Non-electronic library uses as a percentage of total library uses | 72% | 85.6% |
| Land Use Planning | | |
| Percentage of new residential units located within settlement areas | 0 | 28.6% |
| Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year | | |
| Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year 2000 | | |
| Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year | | |
| Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000 | | |